488mm

244mm

KUPA X15 Specification

Quick Start

Notice: There are several KUPA X15 models with different configurations. Specific configuration will be subject to the certain models. Please consult your vendor for most up-to-date product information.

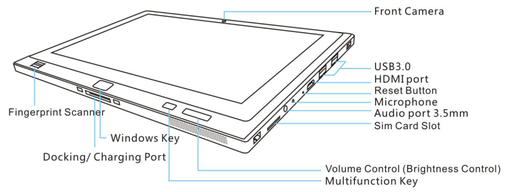
1. Open packing

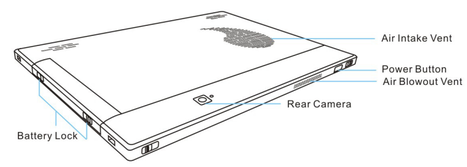
X15 box contents listed in the table. Any changes on specification/configuration/system/components/optional parts will be without prior notice. Please refer to the standard model.

Content	quantity	Explanation
X15 Tablet	1	Standard
Power Adapter & Connector	1	Standard
Removable Battery	1	Standard
Screen Protector	1	Optional
Docking System	1	Optional
Digitizer, Holder & Charger	1	Standard
External X15 Module	1	Optional
User Manual	1	Standard
KUPA Warranty Card	1	Standard

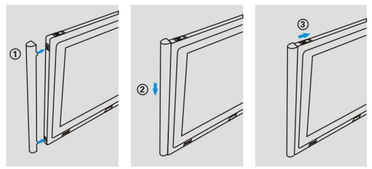
2. Check package contents

Please check and make sure all items you get in good condition. If any items are missed or the package box is damaged, please contact your seller immediately.





If user can change audio volume by pressing the Volume Control up or down
User can also change screen brigtness level by holding multifunction key and press Volume Control up or down.



Installation: Follow the direction shown in ①, plug digitizer holder into the X15 side; To secure the holder, slide it downward to secure as shown in ②. To lock holder, slide the switch on top of X15 as shown in ③. To remove the holder, simply operating in reverse of the installation(From ③ ② ①)

3. Connect power cable

Ways to proper power the tablet,

1. Connect the cable from the power adapter to the connection adapter
2. Connect the connection adapter to the socket of the tablet that is right under the Windows button. Please make sure the small triangle icon the connector face upward to user
3. Plug the power cable to electric outlet with 220V AC, the battery icon on top right corner of the screen will light up.

4. Boot up

A quick press onthe power button at top right side of the tablet will boot up the tablet. The battery indicator should light up and, then system starts.
Please note: When you boot up X15, please do not force to shut down the tablet halfway till the system is completely boot up. Failure to do so may cause damages to Operating System.

KUPAX15 User Manual

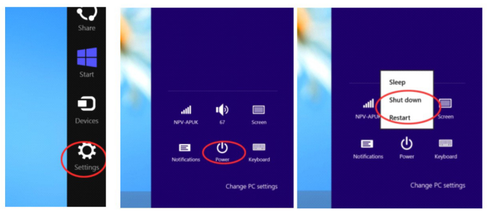
Notice: For user manual of Window 8, please check the information from our website www.kupaworld.com

Operation Manual

1. Express Setup

1.1 Boot Up
Press the power key for 2 seconds to start the tablet.

1.2 Shutdown/Restart
Slide out the start menu “Charm” from the right side of screen, Click on “Setting”, choose “Power” to Shutdown/Restart



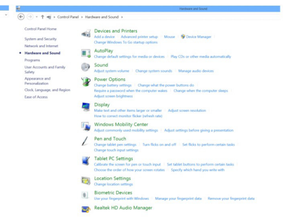
1.3 Quick Sleep / Wakeup
When the system is running, press the power button for one second to enter standby/wake up mode.
If user needs to set/remove password to wake up (including fingerprint login), please go to “control panel” and select “power option” to change settings.

1.4 Charging
Normally, the system will alert user to recharge when the battery level falls under 10%. It will alert again under 7%. The system will go into sleep when the battery level drops below 5%. We recommended user recharge the battery if the tablet has not been used for more than 3 months.

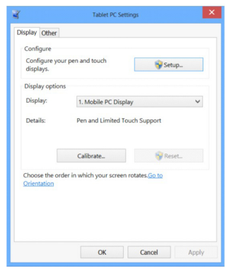
1.5 Touch screen calibration
The screen has been calibrated before out of the factory. To start manual calibrating, please refer to the following steps:

1) Go into “Control Panel”, select “Hardware and Sound‘.

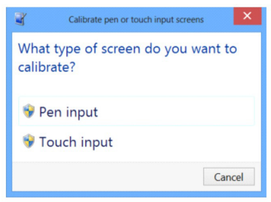
2) In “Tablet Setting”, select “Pen and Touch”



3) Select “Calibrate”



4) Select Pen or Touch Input



5) During calibration process, please click the center of the cross line once it presents. Please do not change the screen orientation before the calibration is completed. If use wants to exit calibration, please press ESC button. Note: This means user cannot exit calibration without connecting a keyboard or docking. In this case, we recommend finish Calibration and then reset

To provide calibration samples, tap the crosshair each time that it appears on the screen.
Right-click anywhere on the screen to return to the last calibration point. Press the Esc button to close the tool. Do not change your screen orientation until you have completed the calibration process.

6) Click “Yes” to save data after calibration completed.

1.6 Setting display resolution
Please use recommended display resolution. In situation where user need to change resolution, please use control panel or follow instruction in Addition Information sec. 4.3.

1.7 Adjust display orientation
This tablet comes with G-sensor. It will automatically adjust the display orientation accordingly for optimal view. If you want to prevent system from automatically changing screen orientation, please click “control panel”, select “adjust screen resolution”, then click “orientation” to set display orientation.

2. Drivers

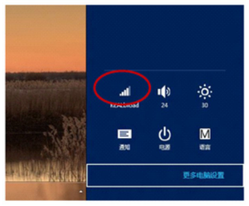
2.1 Default Device Driver
KUPA has installed all necessary drivers. You don’t need additional installation.
Please note: The tablet has been optimized on driver for hardware feature. KUPA does not recommend users to update or install non-official updated driver. Any improper operation is taken at user’s own risk and may void warranty.

2.2 Install/Update Driver
1) The official driver may contain Setup.exe file. Please dual click to operate default installation.
2) If without Setup.exe file, please long press “computer” icon, then click “properties” to select “device management”. Right click the device , and select “properties”, click “driver”, then “update driver”, choose a specific location (disk symbol: \folder) to place the drivers , then select the driver and follow the prompt to operate.

3. Networking

3.1 connect to Internet
X15 can connect to the Internet through Wi-Fi or 3G wireless network.

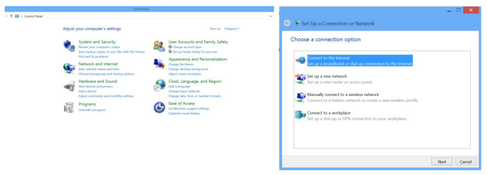
3.2 Wi-Fi connection
1) Click on at the lower right corner
2) Select the target Wireless Access Point, click “connect”



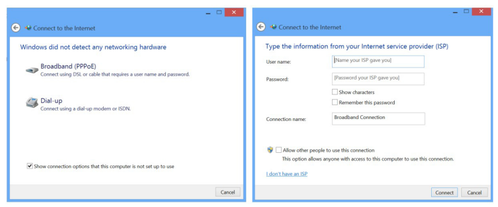
3.3 wired connection
X15 is also capable of connecting to a network using a RJ45 network cable if user installs an USB Ethernet adapter.

PPPOE network connection (ADSL) is a popular way to connect to Internet.

1) Click “networking and internet” in “control panel”
2) Click to set new connection or networking, and select to connect to Internet



3) Select “PPPOE” and input password, then click “connect” button
4) Input ADSL ID and password, then click “complete”


Connect to the Internet
Windows did not detect any networking hardware
Broadband (PPPoE)
Connect using DSL or cable that requires a user name and password.
Dial-up
Connect using a dial-up modem or ISDN.
Show connection options that this computer is not set up to use
Cancel
Connect to the Internet
Type the information from your Internet service provider (ISP)
User name:
Password:
Show characters
Remember this password
Connection name:
Broadband Connection
Allow other people to use this connection
This option allows anyone with access to this computer to use this connection.
I don't have an ISP
Connect
Cancel

Additional Information

1. Front/Rear Camera

Both cameras have AF function, support 720P, 30f/s video capture, best shooting distance is within 1.5m.

2. HDMI output

HDMI port allows transmission of video and audio signals (up to 1080P) to other devices, such as LCD TV/projector, etc.

3. USB 3.0

X15 supports two USB 3.0 ports with speed up to 5Gbps and be downward compatible with USB 1.1 / USB 2.0.
Please note: If the external device does not support USB 3.0, it will not reach 5Gbps.

4. Pen and digitizer

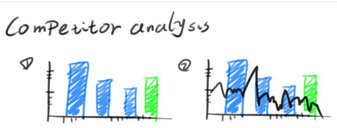
The pen can inserted into the digitizer and attached on any side of the tablet. It is portable.

4.1 Oerate pen (Please refer to the user manual for pen in box)
Press the button of the pen to start it. When the pen is close to the screen, it will appear an induction point on the screen.

4.2 Announcement for operating pen
The pen comes with a built-in battery, it can be charged by USB charger.
If the pen doesn’t work, please check to see the battery is charged. The indicator will flash red when power is low.
Please make the pen touch the screen first, and then use your wrest to press on the screen and write. The pen can work normally when the indicator lights in blue.

4.3 Right click
Press and hold the screen till a circle appears, then release the finger from the screen and a shortcut menu should display on the screen.

4.4 Handwriting
This tablet supports dual input; you can write and mark with pen on Microsoft OneNote, word, Excel, PowerPoint, Outlook, PDF (including Text, diagram, picture, drawing and figure). Click “drawing” and select “size of the tip”, you can write on OneNote like using a real pen. (As shown below)



Example on OFFICE2013 Word:
Build new Word, write in the edition area.

To write and draw with pen on Daily Note, In windows Note, you can use Tablet PC to write note with handwriting.

5. Sensor

The X15 typically comes with G-Sensor, Ambient Light Sensor, and Gyroscope. Individual model may be modified to suit local market, please check with your vendor.

6. Multifunctional Module (optional)

KUPA can create customized external module for X15 based on specific client use. Both right side and left side of the tablet have latches that can be used to attach modules. Examples of modular functionalities are barcode scanner, Id card reader, IC card reader, etc. Please contact KUPA for further information.

Troubleshooting

1. Easy way for troubleshooting.

The tablet went through strict quality control before shipping out of the factory. Some issues may arise to incorrect operation or shipping damages. Please first refer to the following section to solve issues you are experiencing. If problem persists, please contact KUPA service on www.kupaworld.com for further support.

***How to force X15 to power off in case X15 becomes unresponsive?**
Press and hold the power button for 3-4 second to perform force shutdown.

***X15 will not boot after power button is pressed**
Battery may be drained. Please check the battery signal, connect the power adapter and try again.
Please Make sure power adapter connection is plugged in correctly and securely Use may want to disconnect all the external devices before trying again.

***What to do If water got into the X15?**
Don't power on X15 or that will cause more serious damages.
Remove as much water out of X15 as you can and find a soft cloth or dry tissue to wipe off the water gently. be cautious not to damage the display screen surface}
Then use an electric fan blowing at low speed to dry X15 off and try booting. If X15 still does not boot, contact customer service immediately.

***Battery life is too short**
Check to see whether the battery is fully charged
Check to see whether the battery hasn't been used for a long time after fully charged, if so, please re-charge it before using.
Due to the chemical feature of the charged battery, the battery life may start to slowly reduce after several charges. To recondition battery, please completely run down the battery and fully recharge it. Please follow the battery maintenance instruction in this manual For additional question, please visit www. kupaworld.com.
Please note that if the packaging or shipping box was damaged, please do not use it to pack the tablet for shipping/handling to avoid any damage.

Note

1. When using the tablet PC outdoors

To use X15 outdoor,
KUPA recommends
1) Make sure that the battery is full
2) Place X15 inside of the protective case or the holster to prevent dust and impact to happen. Please do not overload the bag to prevent the display screen from bending.
3) Take power adapter and user manuals along for extended trip

2. Daily Maintenance

KUPA X15 is high precision equipment, please be careful when handling and avoid any incorrect operation in humid or sandy condition.

Maintenance of touch screen
Due to its crystal glass structure, the LED touch screen is the most vulnerable part ofX15.
Oniy use Kupa X15 pen and fingertips on X15's touch screen.
DO NOT use other sharp objects, or market to write on the touch screen, or use excessive force.
DO NOT place any objects on the screen.
Place X15 in the protective case or backpack when traveling with it. Do not put too many stuff between the backpack and the LCD display screen to avoid crushing.
The surface of the LCD will attract dust due to static, so the user is recommended to buy LCD cleaning cloth to clean the LCD screen'
DO NOT use general cleaning agents to clean the LCD screen, only use clean agents that are specifically made to clean LCD screen.
Avoid having water on the internal LCD screen, and wipe any water off immediately from X15.

Camera Lens Care
To ensure clarity of pictures and videos, please wipe away dirt and fingerprints offthe lens cover. Only use soft cotton clothes for wiping, no hard objects or abrasive chemicals shall be used.
Do not use the camera for an extended time, the heat generated from overuse may shorten the life of the camera circuitry.

Protecting X15 body
Avoid place X15 on top of hard objects to prevent abrasions or dents. Do not block ventilation vents on the back and the side of X15.
Avoid to lay the tablet, KUPA recommend using special stand.

Cleaning and maintenance
Please follow below steps before performing any cleaning or maintenance:
Step 1: Turn off the power, remove the connected power adapter and any externally attached devices and cables.
Step 2: Blow dust out of ports and openings.
Step 3: Use a soft cloth to wipe the surface of the tablet. Be careful not to allow any water or cleaning agent inside X15
Step 4: Only turn on X15 when it is completely dry.

Please note:
If X15 hasn't been used for an extended time, we recommend running touch screen calibration in Windows control panel again.

3. Others

SIM card overheating (3G version)
It is normal for SIM card generates heat when working.

Mobile Phone
Using mobile phone can affect the audio system of the tablet, but not the operation the tablet. KUPA recommends users to keep a minimal 30cm distance between the mobile phone and tablet.

CPU Performance
CPU performance of the tablet may vary in the following conditions:
Externally attached devices
Number of opened programs
Abnormal air pressure or temperature level (X15 may attempt automatic shutdown to protect itself)

EMC compatibility
X15 applies to the EMC environment for civil use, business and light industry.

Operating temperature
Operating temperature: 32° to 104° F (0° to 40° C)
Please ensure x15 is running or stored within this temperature range to avoid any instability or damage.

System Configuration

Note: Please contact with KUPA to confirm the configuration.

Parameter

Operating System
Microsoft Windows 8 (Standard Configuration),
Some model may be have customized OS installation
CPU
Intel Ivy Bridge i3/i5/i7 dual-core mobile processors, ULV
Chipset
Intel HM77 Series
Display
10.1" IPS; ratio of 16:10, resolution 1920x1200
Dual Input System
Support 10 points multi-touch
Digital stylus: Electromagnetic based input offering pin-point accuracy
Stylus
60°tile sensitivity, 1g pressure sensitivity
Graphics cores
Intel HD 4000
System Memory
2G/4GB/8GB
Solid State Storage
32GB/64GB/128GB SSD
Wirless: Wi-Fi, 3G, Buetooth
Wi-Fi supports 802.11B/G/N
Bluetooth 4.0
3G (optional): CDMA2000, WCDMA, TD-SCDMA
Wired connection
Connect to a network using a RJ45 network cable if user installs an USB Ethernet adapter
Sensor
G-Sensor, Light Sensor, Gyroscope, GPS(optional)
Camera
Front: 1.3MP, 720P, 30f/s
Rear: 5.0MP, 720P, 30f/s
Battery and Power:
45WHr swappable lithium-ion polymer battery
Battery life: up to 7 hours
Power Supply: 100-240V; 50/60Hz; 1.0A Max
Power Output: 19.0V 2.1A
Ports
2 USB 3.0
1 HDMI
3.5 mm Headset Jack (for both audio out and microphone in}
SIM slot

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